Student
Recognition of Prior Learning
Kit

Diploma of Competitive Systems & Practices
MSS50312
**What is Recognition of Prior Learning?**

Recognition of prior learning (RPL) is a process of analysis and assessment to provide you credit for skills, knowledge and experience gained through working and prior training and education. It can be gained at any stage of your life by formal and informal learning and through paid or unpaid work experience, life experience or community work.

Your current qualifications may also assist you with gaining that formal recognition through Credit Transfers (CT). The units of competency, which make up your current and valid qualifications, can be used as evidence for credit transfers.

Remember, it is your responsibility to provide Vative Academy with as much evidence as possible to cover all the units of competency making up the entire qualification and there is no formal training or learning-taking place through this process, it is purely an assessment activity only.

**Why apply for Recognition of Prior Learning?**

Applying for Recognition of Prior Learning (and/or Credit Transfers) could help you with:

**Increasing your job opportunity**
Whether you are re-entering the workplace or applying for that dream position, RPL will allow you to fast track your formal qualifications to have that edge during your job prospecting.

**Improved job security**
You can use RPL as a way of undertaking professional development to keep your currency within your current role.

**Career change**
You may be looking for that change of lifestyle and believe you already have a great deal of the skills and knowledge to demonstrate your competency to enter that industry pathway.

**Learning is not duplicated**
If you want to demonstrate that you already have the skills and knowledge required for a particular course you can avoid duplicating your learning.

**Entry into a training course**
RPL can be utilised to satisfy any pre-requisite requirements to other courses including higher educational qualifications such as Bachelor Degrees or Masters.

**Reduce program length**
RPL can reduce the course length of a qualification you are thinking to enroll as well as reduce the overall cost.

**Status and recognition**
You may just want to hang that qualification you have always wanted above your desk!
How to apply for Recognition of Prior Learning

This kit has been developed to streamline the application for recognition of prior learning.

**Unit Selection**
Applicant reviews the units of competencies

**Self-Evaluation**
Applicant makes an initial judgement on whether a full or partial RPL is achievable in accordance to the packaging rules

**Collect and Assemble RPL Evidence**
Applicant collects all the evidence and references the documents to the selected units of competency

**Statutory Declaration**
Applicant completes the statutory declaration confirming evidence is authentic

**Assessor Analysis**
Applicant submits a full RPL application for an Assessor analysis, including enrolment form

**Competency Conversation**
Assessor will evaluate the RPL documents, conduct a competency conversation and report on the RPL status

This step requires a payment to proceed
Cost for ‘Assessor Analysis’ is $1000.00 plus GST
Practical and Observation Assessment *(If required)*
Assessor can observe any practical activities to determine aspects of competency

This step requires a payment to proceed
Cost for ‘Competency conversation, Practical and Observation Assessment’ is $1000.00 plus GST

Gap Training *(If required)*
Assessor will evaluate if there is a gap in the required skills & knowledge and suggest training

This step requires a payment to proceed
Cost for ‘Gap Training’ is priced on application

Final Assessment
Assessor will consider all submitted evidence and make a final judgement on competency

Certification
A full qualification certificate or statement of attainment is achieved

This step requires a payment to proceed
Cost for ‘Certification’ is priced $125.00 plus GST

RPL Completed
You are now officially recognised for your prior knowledge to an Australian Qualification Training Framework (AQTF) level.
Qualification Description

The MSS50312 Diploma of Competitive Systems and Practices specifies the competencies required by managers, technical specialists or those in similar job roles that are responsible for the implementation of competitive systems and practices in an organisation.

This qualification provides the skills and knowledge required by a manager or technical specialist to determine and supervise the strategy for implementing competitive systems and practices in an organisation and the organisation’s value chain. The qualification packaging has been developed on an assumption that competency will be developed through a combination of on and off-the-job learning strategies.

This qualification provides the skills needed to improve efficiency in an organisation through the implementation of competitive systems and practices. It complements but does not duplicate qualifications supplying operational, production, maintenance, logistics or other technical skills to industry. Where these skills are required appropriate qualifications from other Training Packages should be considered.

The skills in this qualification are often known in industry under a variety of titles many of which relate to manufacturing which is the origin of many competitive systems and practices. The most common term is lean manufacturing. However, other names for some of the system skills and techniques include agile manufacturing, lean operations, six sigma, lean six sigma, and so on.

Further details to this qualification including employability skills can be found through this link: https://training.gov.au/Training/Details/MSS50312

Qualification Level Criteria

These statements of the typical achievement of graduates required to be awarded this level qualification through the RPL process:

<table>
<thead>
<tr>
<th>Summary</th>
<th>Graduates at this level will have specialised knowledge and skills for skilled/paraprofessional work and/or further learning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Knowledge</td>
<td>Graduates at this level will have technical and theoretical knowledge in a specific area or a broad field of work and learning</td>
</tr>
<tr>
<td>Skills</td>
<td>Graduates at this level will have a broad range of cognitive, technical and communication skills to select and apply methods and technologies to:</td>
</tr>
<tr>
<td></td>
<td>• analyse information to complete a range of activities</td>
</tr>
<tr>
<td></td>
<td>• provide and transmit solutions to sometimes complex problems</td>
</tr>
<tr>
<td></td>
<td>• transmit information and skills to others</td>
</tr>
<tr>
<td>Application of knowledge &amp; skills</td>
<td>Graduates at this level will apply knowledge and skills to demonstrate autonomy, judgement and defined responsibility in known or changing contexts and within broad but established parameters</td>
</tr>
</tbody>
</table>
To be awarded the MSS50312 Diploma of Competitive Systems and Practices, competency must be achieved in twenty (20) units of competency.

Where you cannot demonstrate adequate evidence to your assigned Assessor you will be given the option to undertake additional training to close the skill gap or pursue to achieve a ‘Certificate of Attainment’ listing the units you have been deemed competent in through the RPL process.

The following kit contains the following unit selection

<table>
<thead>
<tr>
<th>Unit Code</th>
<th>Unit Title</th>
<th>Rule</th>
</tr>
</thead>
<tbody>
<tr>
<td>MSAENV472B</td>
<td>Implement and monitor environmentally sustainable work practices</td>
<td>Core</td>
</tr>
<tr>
<td>MSS405001A</td>
<td>Develop competitive systems and practices for an organisation</td>
<td>Core</td>
</tr>
<tr>
<td>MSS405013A</td>
<td>Facilitate holistic culture improvement in an organisation</td>
<td>Core</td>
</tr>
<tr>
<td>MSS405002A</td>
<td>Analyse and map a value stream</td>
<td>A</td>
</tr>
<tr>
<td>MSS405003A</td>
<td>Manage a value stream</td>
<td>A</td>
</tr>
<tr>
<td>MSS405004A</td>
<td>Develop business plans in an organisation implementing competitive systems and practices</td>
<td>A</td>
</tr>
<tr>
<td>MSS405005A</td>
<td>Manage competitive systems and practices responding to individual and unique customer orders</td>
<td>A</td>
</tr>
<tr>
<td>MSS405007A</td>
<td>Introduce competitive systems and practices to a small or medium enterprise</td>
<td>A</td>
</tr>
<tr>
<td>MSS405030A</td>
<td>Optimise cost of a product or service</td>
<td>B</td>
</tr>
<tr>
<td>MSS405031A</td>
<td>Undertake value analysis of product or process costs in terms of customer requirements</td>
<td>B</td>
</tr>
<tr>
<td>MSS405040A</td>
<td>Manage 5S system in an organisation</td>
<td>B</td>
</tr>
<tr>
<td>MSS405041A</td>
<td>Implement improvement systems in an organisation</td>
<td>B</td>
</tr>
<tr>
<td>MSS405061A</td>
<td>Determine and establish information collection requirements and processes</td>
<td>B</td>
</tr>
<tr>
<td>MSS402080A</td>
<td>Undertake root cause analysis</td>
<td>C</td>
</tr>
<tr>
<td>MSS403001A</td>
<td>Implement competitive systems and practices</td>
<td>C</td>
</tr>
<tr>
<td>MSS403002A</td>
<td>Ensure process improvements are sustained</td>
<td>C</td>
</tr>
<tr>
<td>MSS403010A</td>
<td>Facilitate change in an organisation implementing competitive systems and practices</td>
<td>C</td>
</tr>
<tr>
<td>MSS403011A</td>
<td>Facilitate implementation of competitive systems and practices</td>
<td>C</td>
</tr>
<tr>
<td>MSS403013A</td>
<td>Lead team culture improvement</td>
<td>C</td>
</tr>
<tr>
<td>MSS403030A</td>
<td>Improve Cost Factors in work practices</td>
<td>C</td>
</tr>
<tr>
<td>MSS403033A</td>
<td>Map an operational process</td>
<td>C</td>
</tr>
<tr>
<td>MSS403035A</td>
<td>Implement the visual workplace</td>
<td>C</td>
</tr>
<tr>
<td>MSS403040A</td>
<td>Facilitate and improve implementation of 5S</td>
<td>C</td>
</tr>
<tr>
<td>MSS403041A</td>
<td>Facilitate breakthrough improvements</td>
<td>C</td>
</tr>
</tbody>
</table>
Core Unit Requirements:

**MSAENV472B**  Implement and monitor environmentally sustainable work practices

**Unit Description:**
This competency covers the outcomes required to effectively analyse the workplace in relation to environmentally sustainable work practices and to implement improvements and monitor their effectiveness.

This competency applies to those who have responsibility for a specific area of work or who lead a work group or team. It addresses the knowledge, processes and techniques necessary to implement and monitor environmentally sustainable work practices, including the development of processes and tools. It includes: Identifying areas for improvement; Developing plans to make improvements; Implementing and monitoring improvements in environmental performance.

This competency applies to all sectors of the manufacturing industry and members of its value chain. It may also be applied to all sections of an organisation, including office, warehouse etc.

Further details of this unit including Performance Criteria, required Skills and Knowledge:


**Portfolio of Evidence**

Portfolio must include evidence of the ability to implement and monitor integrated environmental and resource efficiency management policies and procedures within an organisation.

Evidence should include however not limited to:

- Plans to improve sustainability
- Documents demonstrating monitoring and investigation
- Documents demonstrating implemented environmental improvements

Documented evidence must demonstrate the techniques and methods used to:

- Monitor and investigate current resource usage
- Develop plans to improve sustainability
- Implement environmental improvements.
- Environmental performance is routinely monitored and investigated
- Areas for improvements are followed through and the implemented changes are in turn monitored and investigated.
MSS405001A  Develop competitive systems and practices for an organisation

Unit Description:
This unit applies to a manager, technical specialist or similar in an organisation implementing competitive systems and practices, or in an organisation wishing to embark on the competitive systems and practices path. The person needs to be able to analyse the needs of the organisation and develop strategies and systems for effective implementation and continuous improvement of competitive systems and practices in the organisation.

This unit primarily requires the application of skills associated with communication in gathering, analysing and applying information and consulting with stakeholders. Problem solving, initiative and enterprise, and planning and organising are required to determine effective competitive systems and practices strategies for the organisation. This unit also requires aspects of self-management and learning to ensure feedback and new learning is integrated into competitive systems and practices strategies.

Further details of this unit including Performance Criteria, required Skills and Knowledge:

https://training.gov.au/Training/Details/MSS405001A

Portfolio of Evidence

Portfolio must include documented evidence of having participated towards changes to work processes and procedures.

Evidence should include however not limited to:

- Specifications, rationale and documentation relating to planned, currently being implemented, or implemented changes to work processes and procedures
- Documentation and information in relation to production, waste, overheads and hazard control/management
- Implemented workplace procedures and plans relevant to work area
- Reports to and from supervisors/managers

Documentation must provide evidence of your ability to:

- Determine appropriate analytical techniques
- Develop strategies that deliver the greatest overall benefit
- Implement the strategies
- Monitor the implementation of the strategy
**MSS405013A Facilitate holistic culture improvement in an organisation**

**Unit Description:**
This unit applies to a manager in an organisation that has embarked on competitive systems and practices and who seeks to change/improve the organisation culture to be consistent with that required to maximise the benefits from a competitive systems and practices strategy.

This unit primarily requires the application of skills associated with communication, teamwork, problem solving, and initiative and enterprise in order to assess and address culture development needs in the organisation. Planning and organising is required to ensure a systematic approach to the development of an organisation’s culture that supports competitive systems and practices processes.

Further details of this unit including Performance Criteria, required Skills and Knowledge:

https://training.gov.au/Training/Details/MSS405013A

**Portfolio of Evidence**

Portfolio **must** include documented evidence of having participated towards the development of an organisation’s culture to support competitive systems and practices processes.

Evidence **should** include however not limited to:

- Specifications, rationale and documentation relating to planned, currently being implemented, or implemented strategies to support competitive systems and practices processes

- Documentation and information in relation to the measurement and development of current understanding and support for competitive systems and practices amongst employees and other stakeholders

- Documented feedback and communication relating to implementation of strategy

Documented evidence **must** demonstrate the techniques and methods used in achieving the competitive systems and practices strategy including

- Identification of the competitive systems and practices used in the organisation
- Identification to changes to work flow
- Implementation and monitoring of changes including KPI’s
Elective Unit Selections – Group A:

**MSS405002A  Analyse and map a value stream**

**Unit Description:**

This unit of competency covers the skills and knowledge required to analyse and map a value stream, including the clear identification of the place of an organisation in the value stream and its contribution to the value stream. The unit includes the identification of an organisation in a value stream, their relationships and the activities undertaken by value stream organisations.

The identification skills include identification at the virtual or information level, the technical or process level, and at the physical or logistic level. The unit includes the analysis of value-adding and non-value adding activities and the information needs for successful value stream mapping, including information technology (IT) needs.

Further details of this unit including Performance Criteria, required Skills and Knowledge:


**Portfolio of Evidence**

Portfolio must include documented evidence of having participated towards analyzing and mapping a value stream

Evidence **should** include however not limited to:

- Specifications, rationale and documentation relating to features and benefits, value contributions
- A value stream that includes all value creating and non value adding steps

Documented evidence must demonstrate the techniques and methods used to:

- Review the activities of an organisation to measure and determine:
  - Their place in value stream
  - Value added steps
  - Non-value added steps
MSS405003A  Manage a value stream

Unit Description:

This unit of competency covers the skills and knowledge required to manage a value stream, a supply chain or a demand chain, including close liaison with suppliers and customers. This unit covers the managing of the supply chain, the demand chain as well as the overall value stream and may be applied to the managing of the chain internally/externally within an organisation.

Further details of this unit including Performance Criteria, required Skills and Knowledge:
http://training.gov.au/Training/Details/MSS405003A

Portfolio of Evidence

A person who demonstrates competency in this unit must be able to provide evidence of their ability to manage a value stream, a supply chain or a demand chain to continually reduce waste.

Evidence should include however not limited to:

- A value stream that includes all value creating and non value adding steps
- Specifications, rationale and documentation relating to the evaluation of waste within the value stream
- Plans to improve and reduce waste within the value stream
- Communication and negotiation with chain members to achieve reduction of waste

Documented evidence must demonstrate the techniques and methods used to:

- Read and interpret a value stream map
- Identify, monitor and manage flow of materials, information and services in the value stream
- Identify, monitor and manage performance indicators (KPI’s) indicators appropriate to the value stream
- Communication and negotiation with chain members
**MSS405004A** Develop business plans in an organisation implementing competitive systems and practices

**Unit Description:**

This unit of competency covers the skills and knowledge required to develop business plans in an organisation implementing competitive systems and practices. This unit applies to a person who is required to develop a section business plan to meet the requirements of the overall strategic plan of the organisation. The plan includes the impact on the value stream and other critical competitive systems and practices factors.

Further details of this unit including Performance Criteria, required Skills and Knowledge:


**Portfolio of Evidence**

Portfolio must include documented evidence of having participated towards developing business plans in an organisation implementing competitive systems and practices.

Evidence **should** include however not limited to:

- Business plan that conforms to organisation overall strategic directions
- KPIs appropriate for business plan
- Monitoring of the implemented business plan
- Adjustments made

Documented evidence must demonstrate the techniques and methods used to:

- Determine implications of business plan for competitive systems and practices practice in organisation
- Determine KPI’s appropriate for business plan
- Monitor the implementation of a business plan and make adjustments as necessary
MSS405005A Manage competitive systems and practices responding to individual and unique customer orders

Unit Description:

This unit of competency covers the skills and knowledge required to prepare for and manage the introduction of competitive systems and practices processes in an organisation that does not undertake repetitive processes or mass produce products and instead responds to individual and unique customer orders.

Further details of this unit including Performance Criteria, required Skills and Knowledge:

http://training.gov.au/Training/Details/MSS405005A

Portfolio of Evidence

Portfolio must include documented evidence of having participated towards the preparation and management of the introduction of competitive systems and practices processes.

Evidence should include however not limited to:

- Plan for implementation for the introduction of competitive systems and practices processes
- Current state value stream map
- Future state value stream map
- Documentation supporting monitoring activities

Documented evidence must demonstrate the techniques and methods used to:

- Analyse existing operations
- Identify improvements that deliver the greatest overall benefit
- Select and adapt appropriate systems, practices and monitoring techniques to achieve improvements
**MSS405007A  Introduce competitive systems and practices to a small or medium enterprise**

**Unit Description:**

This unit of competency covers the skills and knowledge required to introduce competitive systems and practices into an enterprise. This unit requires the application of skills associated with problem solving, initiative, enterprise, planning and organising in order to determine competitive systems and practices processes appropriate for a business environment. This unit also requires communication and analysis skills to gather information about processes and implement competitive systems and practices strategies.

Further details of this unit including Performance Criteria, required Skills and Knowledge:  

**Portfolio of Evidence**

Portfolio must include documented evidence of having participated towards the introduction of competitive systems and practices into a small or medium operations enterprise.

Evidence **should** include however not limited to:

- Specifications and rationale relating to the introduction of competitive systems and practices
- Strategic plans
- Tactical plans
- KPI’s appropriate for an SME
- Monitoring and review of strategic objectives and plan adjustments

Documented evidence must demonstrate the techniques and methods used to:

- Analyse existing SME operations
- Determine competitive systems and practices key performance indicators for a SME organisation
- Determine improvements that deliver the greatest overall benefit
- Develop and supervise the implementation of competitive systems and practices strategy, techniques and tools in a SME
### Elective Unit Selections – Group B:

<table>
<thead>
<tr>
<th>MSS405030A</th>
<th>Optimise cost of product or service</th>
</tr>
</thead>
</table>

**Unit Description:**

This unit of competency covers the skills and knowledge required to examine the costs of a product or service and determine methods of reducing costs.

This unit applies to an individual who is required to undertake a detailed study of a product or service’s costs, including analysing it by its cost components to determining the best method of lowering the cost overall.

Further details of this unit including Performance Criteria, required Skills and Knowledge:


**Portfolio of Evidence**

Portfolio must include documented evidence of having participated towards examining the costs of a product or service and determining methods of reducing costs.

Evidence should include however not limited to:

- Cost optimisation plan
- Implementation of cost optimisation plan
- Monitoring of the cost optimisation plan
- Stakeholder engagement

Documented evidence must demonstrate the techniques and methods used to:

- Undertake problem solving and decision-making
- Communicate with stakeholders
- Identify relevant cost components
- Identify customers, including final customer and features/benefits as valued by customers
- Express customer features/benefits in cost terms
MSS405031A Undertake value analysis of a product or process costs in terms of customer requirements

Unit Description:

This unit requires analysing products and processes to determine the value-adding factors, including design and processing costs that most impact on meeting customer requirements. The unit also includes implementing identified changes that increase cost-efficiency and may be applied individually or in a team environment. The unit uses an analysis of the benefits/features which a customer perceives to be in a product or service and identifying and reducing waste.

Further details of this unit including Performance Criteria, required Skills and Knowledge:
http://training.gov.au/Training/Details/MSS405031A

Portfolio must include documented evidence of having participated towards implementing identified changes that increase cost-efficiency.

Evidence should include however not limited to:

- Cost/waste reduction plan.
- Documented proposals, recommendations and approvals

Documented evidence must demonstrate the techniques and methods used to:

- Identify customer features/benefits for a product and their impact on market share or saleability of the product
- Determine direct/indirect costs in a product
- Determine which costs are waste
- Analyse cycle times and make suggestions for reduction in cycle time
**MSS405040A  Manage 5S system in an organisation**

**Unit Description:**

This unit of competency covers the skills and knowledge required for the overall management of the 5S system in an organisation.

This unit applies to an individual who is responsible for ensuring the smooth operation and continuous improvement of the 5S system in an organisation. This may be for an initial introduction of, or for the ongoing implementation and continuous improvement resulting from, 5S.


Portfolio must include documented evidence of having participated towards managing the overall management of the 5S system in an organisation.

Evidence **should** include however not limited to:

- Individual and team planning
- Individual and team skills analysis and skills development
- Meeting minutes relevant to 5S and related concepts
- Procedures and work practices reflect 5S needs and regulatory requirements
- 5s Audit

Documented evidence must demonstrate the techniques and methods used to:

- Encourage and monitor a systematic approach to implementing 5S
- Analyse areas and records for evidence of 5S conformance/non-conformances
- Manage non-conformances in implementation of 5S
- Lead and motivate others in achieving 5S outcomes and making improvements to the 5S systems.
MSS405041A Implement improvement systems in an organisation

Unit Description:

This unit of competency covers the skills and knowledge required to introduce and institutionalise continuous improvement and breakthrough improvement processes in an organisation.

This unit applies to an individual responsible for the introduction of improvement systems across an organisation.

Further details of this unit including Performance Criteria, required Skills and Knowledge:
http://training.gov.au/Training/Details/MSS405041A

Portfolio must include documented evidence of having participated towards introducing and institutionalising a continuous improvement and breakthrough improvement processes in an organisation.

Evidence should include however not limited to:

- Operating instructions and other required documentation for continuous and breakthrough improvement systems
- Communication strategy for employees and other stakeholders
- Plans and agreements to implement further improvements

Documented evidence must demonstrate the techniques and methods used to:

- Interpret operations, processes and products in terms of customer features/benefits
- Prepare appropriate documentation for continuous and breakthrough improvement processes
- Establish decision making processes
- Problem solve implementation issues with continuous improvement system
- Lead and motivate others in planning, implementing and sustaining improvements.
MSS405061A  Determine and establish information collection requirements and processes

Unit Description:

This unit of competency covers the skills and knowledge required to determine what information is needed to support decision-making in a competitive systems and practices environment and then to set about establishing required information collection systems.

This unit covers the determination of data needs and collection methods for an organisation or specific plant or process. This will typically be done in liaison with a wide range of people, each of whom will have their own specific information requirements. There will need to be balanced and interpreted into a workable set of data to be collected.

Further details of this unit including Performance Criteria, required Skills and Knowledge:
http://training.gov.au/Training/Details/MSS405061A

Portfolio must include documented evidence of having participated towards determining and establishing information collection systems.

Evidence should include however not limited to:

- Implemented strategies and procedures for the collection of data
- Documents relating to the analysis of non routine information needs i.e. documents relating to a change, improvement, new/ altered process or system which requires data in order to monitor it or where data is required to make a decision regarding the selection of alternatives
- Examples of how data has been selected and used to determine variables and make decisions

Documented evidence must demonstrate the techniques and methods used to:

- Determine relevant data, including variables for decisions
- Determine factors and variables subject to control
- Develop strategies for data collection that deliver the greatest overall benefit
- Implement data collection systems
MSS402080A Undertake root cause analysis

Unit Description:

This unit of competency covers the skills and knowledge required to undertake root cause analysis (RCA). This unit covers the competencies needed by operators to contribute to an advanced maintenance strategy using RCA coupled with diagrams and charts.

The unit applies to the formal problem solving to root cause that the individual must undertake in their own work area or where the individual contributes to problem solving to root cause as part of a team.

Further details of this unit including Performance Criteria, required Skills and Knowledge:

http://training.gov.au/Training/Details/MSS402080A

Portfolio must include documented evidence of having contributed towards root cause analysis to analyse and resolve a problem.

Evidence should include however not limited to:

- Tools, techniques and charts to define the problem
- Simple charts, such as cause and effect diagrams
- Specifications and documentation relating to recommend solutions and implementation procedures
- Stakeholder engagement

Documented evidence must demonstrate the techniques and methods used to:

- Undertake problem identification
- Use appropriate processes to achieve root cause identification, including use of technology
- Prioritise solutions
- Recommend solutions and implementation procedures to problems within own area and range of technical skills and knowledge
- Evaluate implementation of solutions.
MSS403001A Implement competitive systems and practices

Unit Description:

This unit of competency covers the skills and knowledge required to implement and review competitive systems and practices in a person’s own work within a team or work area, including the consideration of the impact on the work of others. The unit focuses on the holistic application of competitive systems and practices to achieve improved performance in own work and in activities with others in the team or work area that contribute to improving customer benefit.

The unit applies to the areas of cost, quality, delivery, safety/environment, and employee capability including continuous reviewing of performance against these 5 areas.

Further details of this unit including Performance Criteria, required Skills and Knowledge:

http://training.gov.au/Training/Details/MSS403001A

Portfolio must include documented evidence of having participated towards implementing and reviewing competitive systems and practices

Evidence should include however not limited to:

- Specifications and documentation relating to planned, currently being implemented, or implemented changes to work processes and procedures
- Documentation and information in relation to production, waste, overheads and hazard control/management
- Documentation and information in relation to key performance indicators for area of operations
- Stakeholder engagement
- Reports to and from supervisors/managers to monitor implementation and make adjustments

Documented evidence must demonstrate the techniques and methods used to:

- Identify key performance indicators appropriate to their own work area
- Implement and review competitive systems and practices in own work
- Select improvements that deliver the greatest overall benefit
- Monitor the implementation of improvements and make appropriate adjustment
MSS403002A  Ensure process improvements are sustained

Unit Description:

This unit of competency covers the skills and knowledge required to ensure that the gains which have been made by using improved methods, processes and equipment are sustained as the new baseline/standard for an area of work and so prevent regression to former practices, or digression to less efficient practices.

Further details of this unit including Performance Criteria, required Skills and Knowledge: http://training.gov.au/Training/Details/MSS403002A

Portfolio must include documented evidence of having already implemented competitive systems and practices related improvements in own work and ensured that performance improvement gains where sustained.

Evidence should include however not limited to:

- Documentation relating to measures of performance
- Documentation and information in relation to audits
- Business performance goals used to determine best measures of improved performance
- Specifications and documentation relating to corrective actions and procedures to reflect improvements

Documented evidence must demonstrate the techniques and methods used to:

- Identify process and operational changes
- Identify and assess impact of performance improvements
- Identify actions and resources required for further improvements
- Communicate and negotiate with others on improvements
- Apply procedures for seeking approvals and reporting non-conformances
- Determine appropriate period and procedures for monitoring implemented changes
MSS403010A Facilitate change in an organisation implementing competitive systems and practices

Unit Description:

This unit of competency covers the skills and knowledge required by individuals responsible for facilitating change processes in an organisation implementing competitive operational practices.

This unit has a strong emphasis on planning, encouraging and facilitating in a changing environment within the organisation, including using appropriate communication, teamwork, problem solving, initiative and self-management.


Portfolio **must** include documented evidence of having participated towards facilitating change processes in an organisation implementing competitive operational practices

Evidence **should** include however not limited to:

- Documentation and information in relation to the competitive operational practices being implemented in the organisation
- work plan for implementing change
- KPIs for own work responsibility and that of the work area
- Meeting minutes demonstrating stakeholder engagement
- Reports to and from supervisors/managers to seek assistance and approval for changes

Documented evidence **must** demonstrate the techniques and methods used to:

- Identify the competitive systems and practices used in their own work
- Identify changes to their own work flowing from the implementation of the relevant competitive systems and practices
- Implement changes
- Know when and how to seek assistance with work changes
- Make suggestions for improvements.
MSS403011A Facilitate implementation of competitive systems and practices

Unit Description:

This unit of competency covers the skills and knowledge required by individuals who facilitate, lead or mentor others in competitive systems and practices implementation in a work area.

The unit covers assisting others to understand and apply a holistic view of their job and their role within an organisation, including the objectives that must be met as part of competitive systems and practices used by the organisation.

Further details of this unit including Performance Criteria, required Skills and Knowledge:
http://training.gov.au/Training/Details/MSS403007A

Portfolio must include documented evidence of having participated towards leading and or mentoring others in competitive systems and practices implementation

Evidence should include however not limited to:

- Technical documentation and information about processes and products
- Budgets, operating procedures and other related documentation related to meeting efficiency improvements and elimination of waste.
- Workforce development and training for self and others to meet efficiency improvements and elimination of waste.
- Communication strategy to facilitate commitment to, and involvement in, the implementation planning of improvements and to follow improvements to their conclusion

Documented evidence must demonstrate the techniques and methods used to:

- Identify processes and products of their organisation and work area
- Analyse current and future skill development needs of team
- Act as an effective communication link between team and internal and external competitive systems and practices specialists and managers
- Lead team in identifying efficiency improvements and elimination of waste.
**MSS403013A  Lead team culture improvement**

**Unit Description:**

This unit of competency covers the skills and knowledge required by a person responsible for developing a culture within a team appropriate for supporting competitive systems and practices.

This unit requires the application of communication, teamwork, problem solving, planning and organising, and self-management in order to provide leadership in a changing team environment.


**Portfolio must** include documented evidence of having participated towards developing a culture within a team appropriate for supporting competitive systems and practices.

Evidence **should** include however not limited to:

- Documentation and information in relation to team quality standards and customer requirements
- Documentation and information designed to improve team culture
- Workforce development and training for self and others to develop skills and knowledge towards competitive operational practices being implemented by the team
- Documentation and information in relation to feedback and communication of progress at all levels

Documented evidence **must** demonstrate the techniques and methods used to:

- Identify the competitive systems and practices used by the team
- Identify changes to their own work flowing from the implementation of the relevant competitive systems and practices
- Implement and monitor changes designed to improve team culture
- Know when and how to seek assistance
- Make suggestions for improvements.
MSS403030A  Improve cost factors in work practices

Unit Description:

This unit of competency covers the skills and knowledge required to evaluate the product or process outcomes of a team in terms of their cost components and to be able to determine, in general terms, the cost impacts of alternative actions.

This unit requires the application of skills associated with communication and information gathering and problem solving to analyse the cost components of work processes and are also required to identify opportunities for improved cost-efficiency.

Further details of this unit including Performance Criteria, required Skills and Knowledge:

Http://training.gov.au/Training/Details/MSS403030A

Portfolio must include documented evidence of having participated towards assessing the relative costs of alternatives and use this as one of the key factors in decision making.

Evidence should include however not limited to:

- Documentation and information in relation to cost components of work area or team function
- Specifications and rationale relating to opportunities for improved cost-efficiency
- Documentation and information in relation to planning and organizing and implementing improved cost-efficiency strategies

Documented evidence must demonstrate the techniques and methods used to:

- Identify scope of own work and the team or area work and relate it to the overall flow of work in the organisation
- Express cost factors in specific terms (e.g. Cost per item, process and task)
- Identify and express cost factors in basic financial terms
- Analyse variability in costs and recommend improvements
- Use cost/benefit to select preferred improvement strategies.
**MSS403033A Map an operational process**

**Unit Description:**

This unit of competency covers the skills and knowledge required to identify and visually document the sequence and interactions of related steps, activities or tasks that make up an individual operational process, from beginning to end.

For the purposes of this unit, an operational process is a group of structured and identifiable activities that contribute to delivering a specified and measurable result, such as a product, deliverable or service.

Further details of this unit including Performance Criteria, required Skills and Knowledge: http://training.gov.au/Training/Details/MSS403033A

Portfolio **must** include documented evidence of having contributed towards delivering a specified and measurable result, such as a product, deliverable or service.

Evidence **should** include however not limited to:

- Process mapping demonstrating sequence and interactions of related steps, activities or tasks that make up an individual operational process, from beginning to end.
- Specifications and rationale relating to customer requirements and relate process steps
- Documentation and information in relation to feedback and communication relevant to the process map

Documented evidence **must** demonstrate the techniques and methods used to:

- Identify organisation and customer requirements and relate process steps to those requirements
- Identify, analyse and evaluate information from a variety of sources
- Identify, map and document process steps for a defined purpose
- Analyse process map to determine suitability against the original purpose of the process mapping.
### MSS403035A  Implement the visual workplace

**Unit Description:**

This unit of competency covers the skills and knowledge required to implement improvements to an existing visual workplace or undertake initial implementation of a visual workplace.

The implementation will usually occur in conjunction with the implementation of other competitive systems and practices. It applies to manufacturing, office, logistics or other service environments along any part of the value stream. It includes the development of the visual concepts and the implementation of the visual workplace.

Further details of this unit including Performance Criteria, required Skills and Knowledge:


Portfolio **must** include documented evidence of having as part of own work role, implemented a visual workplace.

Evidence **should** include however not limited to:

- Photographs of visual displays implemented
- Specifications and rationale relating to information needs, location and use of visual display
- Visualising information and instructions
- Stakeholder feedback relevant to information requirements

Documented evidence **must** demonstrate the techniques and methods used to:

- [ ] Develop and locate appropriate visual displays
- [ ] Facilitate the use of visual workplace
- [ ] Analyse feedback and data from visual workplace and make improvements.
**MSS403040A  Facilitate and improve implementation of 5S**

**Unit Description:**

This unit applies to individuals who facilitate 5S in a team or work area, including implementation, monitoring and improvement. The facilitation may be undertaken by individuals in a competitive systems and practices implementation role, who need to provide support and encouragement to others to facilitate the achievement of 5S outcomes in the workplace.

Further details of this unit including Performance Criteria, required Skills and Knowledge:


Portfolio **must** include documented evidence of having contributed towards facilitating the implementation and improvement of the 5S

Evidence **should** include however not limited to:

- Documentation and information in relation to the identification of waste
- Procedures relevant to implementation and monitoring of 5s practices
- Individual and team planning relevant to the implementation of 5s
- Individual and team skills analysis and skills development
- Meeting minutes relevant to 5S and related concepts
- 5s Audit
- Corrective actions reports

Documented evidence **must** demonstrate the techniques and methods used to:

- Identify the scope of the services and/or functions supplied to and by the team or work area and the deliverables expected by customers, including the ultimate customer
- Facilitate a systematic approach to implementing 5s
- Lead and motivate others in achieving 5s outcomes and making improvements to the 5s systems
- Set up systems for monitoring and improving 5s implementation
- Manage non-conformances in implementation of 5s.
MSS403041A Facilitate breakthrough improvements

Unit Description:

This unit of competency covers the knowledge and skills required to facilitate implementation of discrete targeted improvement activities to achieve breakthrough improvements in selected processes, operations or products. Typically this approach is used for improvements in areas of waste identified through value stream mapping.

The unit also covers ensuring that the improvements are sustained. The process of achieving breakthrough improvements is often called kaizen blitz in lean terminology.

Further details of this unit including Performance Criteria, required Skills and Knowledge:
http://training.gov.au/Training/Details/MSS403041A

Portfolio must include documented evidence of providing guidance and support to assist a team of employees to identify improvements that can be implemented to operations, processes or products in a brief intensive project.

Evidence should include however not limited to:

- Project plan to deliver breakthrough improvements to reduce waste.
- Specifications, rationale and documentation used to develop project plan ie: value stream map, analysis of workflow
- Documentation relevant to the implementation of project plan
- Documentation relevant to the evaluation and reporting of project plan

Documented evidence must demonstrate the techniques and methods used to:

- Interpret operations, processes and products in terms of value to the customer
- Identify, analyse and evaluate information from a variety of sources to identify opportunities for breakthrough improvements
- Lead and motivate others in planning, implementing and sustaining improvements.
To begin the process of obtaining Recognition of Prior Learning (RPL) you will need to complete the following details:

### Participant Details

<table>
<thead>
<tr>
<th>First Name</th>
<th>Middle Name</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Surname/Family Name</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Preferred Name</th>
<th>D.O.B</th>
</tr>
</thead>
</table>
| Date           | [ ] Male  
|                | [ ] Female |

<table>
<thead>
<tr>
<th>Mobile Number</th>
<th>Home Number</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Email Address</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Address</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Employment Status</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Place of Employment</th>
</tr>
</thead>
</table>
Self-Evaluation

At this point of the RPL Application you should have an understanding of the units you seeking to apply for RPL (or credit transfers). Ensure that all your evidence is current and are labelled with the relevant unit of competency to confirm that there are no obvious gaps in obtaining a full RPL.

If you have other attained prior qualifications in levels Certificate, III, IV, Diploma, or Advanced Diploma you may use up to make up the required units as credit transfers.

Supporting Documentation

To ensure you have the best opportunity to receive a full RPL for the qualification you are aiming to receive in the quickest time-frame you are best accumulate and also submit as many of the following supporting documentation:

- CV, resume or work history
- Current and/or previous position descriptions
- Certificates/Statement of attainments, results of assessment
- Details of in house courses, workshops, seminars, orientation or induction sessions
- References/letters from previous employers/supervisors
- Special Licences/tickets
- Indentures/trade papers
- Photographs of work undertaken
- Diaries/task sheets/job sheets/log books
- Membership of relevant professional associations
- Other documentation that may demonstrate industry experience
Statutory Declaration

Complete the statutory declaration below and ensure your signature is validated by an eligible witness listed on the following page.

Commonwealth of Australia
STATUTORY DECLARATION
Statutory Declarations Act 1959

I, Full Name of Address, Suburb & Post Code

make the following declaration under the Statutory Declarations Act 1959:

I hereby declare that the evidence presented in this portfolio is my own work and reflects my actual experience, performance and prior learning. I have not copied the work of other people and I have not cited material without appropriate acknowledgement or attribution.

I understand that a person who intentionally makes a false statement in a statutory declaration is guilty of an offence under section 11 of the Statutory Declarations Act 1959, and I believe that the statements in this declaration are true in every particular.

Declared at Place on Day of Month & Year

Before me, Signature of person before whom the declaration is made

Full Name

Occupation

Address

A person who intentionally makes a false statement in a statutory declaration is guilty of an offence, the punishment for which is imprisonment for a term of 4 years — see section 11 of the Statutory Declarations Act 1959.

Chapter 2 of the Criminal Code applies to all offences against the Statutory Declarations Act 1959 — see section 5A of the Statutory Declarations Act 1959.
A statutory declaration under the Statutory Declarations Act 1959 may be made before—

A person who is currently licensed or registered under a law to practise in one of the following occupations:

- Chiropractor
- Dentist
- Legal practitioner
- Medical practitioner
- Nurse
- Optometrist
- Patent attorney
- Pharmacist
- Physiotherapist
- Psychologist
- Trade marks attorney
- Veterinary surgeon

A person who is enrolled on the roll of the Supreme Court of a State or Territory, or the High Court of Australia, as a legal practitioner (however described); or

A person who is in the following list:

- Agent of the Australian Postal Corporation who is in charge of an office supplying postal services to the public
- Australian Consular Officer or Australian Diplomatic Officer (within the meaning of the Consular Fees Act 1955)
- Bailiff
- Bank officer with 5 or more continuous years of service
- Building society officer with 5 or more years of continuous service
- Chief executive officer of a Commonwealth court
- Clerk of a court
- Commissioner for Affidavits
- Commissioner for Declarations
- Credit union officer with 5 or more years of continuous service
- Employee of the Australian Trade Commission who is:
  (a) in a country or place outside Australia; and
  (b) authorised under paragraph 3 (d) of the Consular Fees Act 1955; and
  (c) exercising his or her function in that place
- Employee of the Commonwealth who is:
  (a) in a country or place outside Australia; and
  (b) authorised under paragraph 3 (c) of the Consular Fees Act 1955; and
  (c) exercising his or her function in that place
- Fellow of the National Tax Accountants’ Association
- Finance company officer with 5 or more years of continuous service
- Holder of a statutory office not specified in another item in this list
- Judge of a court
- Justice of the Peace
- Magistrate
- Marriage celebrant registered under Subdivision C of Division 1 of Part IV of the Marriage Act 1961
- Master of a court
Member of Chartered Secretaries Australia

Member of Engineers Australia, other than at the grade of student

Member of the Association of Taxation and Management Accountants

Member of the Australasian Institute of Mining and Metallurgy

Member of the Australian Defence Force who is:

(a) an officer; or

(b) a non-commissioned officer within the meaning of the Defence Force Discipline Act 1982 with 5 or more years of continuous service; or

(c) a warrant officer within the meaning of that Act

Member of the Institute of Chartered Accountants in Australia, the Australian Society of Certified Practising Accountants or the National Institute of Accountants

Member of:

(a) the Parliament of the Commonwealth; or

(b) the Parliament of a State; or

(c) a Territory legislature; or

(d) a local government authority of a State or Territory

Minister of religion registered under Subdivision A of Division 1 of Part IV of the Marriage Act 1961

Notary public

Permanent employee of the Australian Postal Corporation with 5 or more years of continuous service who is employed in an office supplying postal services to the public

Permanent employee of:

(a) the Commonwealth or a Commonwealth authority; or

(b) a State or Territory or a State or Territory authority; or

(c) a local government authority;

with 5 or more years of continuous service who is not specified in another item in this list

Person before whom a statutory declaration may be made under the law of the State or Territory in which the declaration is made

Police officer

Registrar, or Deputy Registrar, of a court

Senior Executive Service employee of:

(a) the Commonwealth or a Commonwealth authority; or

(b) a State or Territory or a State or Territory authority

Sheriff

Sheriff’s officer

Teacher employed on a full-time basis at a school or tertiary education institution
RPL Submission

Now that you have made an informed decision and confident enough to proceed with a submission and payment of your RPL application you’ll need to send the evidence and pay through the following methods:

**Sending the RPL application**

![Registered Mail]

**Attention:** Vative Academy - RPL Assessment  
**Address:** 260A Blackburn Road  
**Suburb:** Glen Waverley  
**Post Code:** 3150

![Email]

All documents must be in PDF format and under 20MB in size per e-mail submission. You may send multiple emails relating to your RPL application  
**E-mail:** academy@vative.com.au  
**Subject line:** RPL Application – (add your full name)

![Fax]

**Fax number:** 03 9803 1315  
**Cover page:** You must submit a cover page with the following information  
- Attention: Vative Academy - RPL Assessment  
- Number of pages sending through  
- Ensure all your contact details are completed in the application form

**Sending Payment**

Once submission and payment has been made refunds are not applicable. An invoice will be e-mailed through to you or if an email isn’t supplied it will be sent via postal mail.

**Electronic Funds Transfer**

**Bank:** Westpac  
**BSB:** 033-149  
**Account:** 395224  
**Name:** Inspirative Training Pty Ltd  
**Description:** Add you first initial and your full surname followed by the word RPL  
**Eg:** FJonesRPL

**Cheque**

Cheques must be made out to Inspirative Training Pty Ltd and send with a cover note with your details or along with your submission if mailed.
What’s Next?

Within 10 business days of receiving your submission, Vative Academy will conduct an analysis on your RPL evidence and supporting documentation. The Assessor will contact you via telephone and conduct a ‘competency conversation’ which designed to help the assessor gather and validate the evidence and your skills and knowledge. The competency conversation will take approximately 30 to 60 minutes through the process of questions and answers whereas each question provides key points to look for in your responses.

The Assessor’s will take notes about the context of the discussion or other key points and examples that may be relevant in confirming your competence. An assessor may prefer to audio record the conversation, rather than take notes. An assessor cannot record the conversation without asking your permission and receiving your consent.

The Assessor will then provide you with a report on their findings, evaluating which units of competency you have been deemed ‘Competent’ in, where there was insufficient evidence to demonstrate competency in any of the elected units the Assessor will deem the unit ‘Not Yet Competent’ (NYC). Units which you’ve been deemed NYC will have the Assessors reasons to this judgment, which you then have the options to:

<table>
<thead>
<tr>
<th>Options</th>
<th>Cost (excludes GST)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Resubmission</td>
<td>$1000.00 for re-assessment of more than 50% of the required units</td>
</tr>
<tr>
<td></td>
<td>$500.00 for re-assessment of less than 50% of the required units</td>
</tr>
<tr>
<td>Practical &amp; Observation Assessment</td>
<td>$1000.00 will assess competencies through a practical demonstration of your skills.</td>
</tr>
<tr>
<td></td>
<td>The practical tasks/scenarios via observation will be conducted within your</td>
</tr>
<tr>
<td></td>
<td>workplace (or another suitable venue) for up to 4 hours. This assessment will be</td>
</tr>
<tr>
<td></td>
<td>focused on skills that are required to be demonstrated for the selected units of</td>
</tr>
<tr>
<td></td>
<td>competency.</td>
</tr>
<tr>
<td>3rd Party Verification</td>
<td>$1000.00 to assess competencies with workplace referees and confirm your skills</td>
</tr>
<tr>
<td></td>
<td>and experience in the qualification. A 3rd party verification is where evidence is</td>
</tr>
<tr>
<td></td>
<td>provided about the units/competencies for which you are seeking RPL by a third</td>
</tr>
<tr>
<td></td>
<td>party. The approach in gaining third party validation is where the third party (this</td>
</tr>
<tr>
<td></td>
<td>may be a colleague, line manager, or community referee who has seen you either in</td>
</tr>
<tr>
<td></td>
<td>a voluntary capacity or in the workplace performing duties associated with the</td>
</tr>
<tr>
<td></td>
<td>competencies for which you are seeking RPL) completes a third party interview</td>
</tr>
<tr>
<td></td>
<td>identifying your industry skills and abilities. This activity will be documented</td>
</tr>
<tr>
<td></td>
<td>as evidence for your RPL.</td>
</tr>
<tr>
<td>Appeals</td>
<td>You may appeal the outcome of recognition of prior learning. This process and</td>
</tr>
<tr>
<td></td>
<td>required forms for Appeals and Grievances is noted within you student handbook.</td>
</tr>
<tr>
<td></td>
<td>There are no costs associated with the appeals process.</td>
</tr>
</tbody>
</table>

Privacy Statement

Vative Academy is required to provide the Government departments with student and training activity data which may include information you provide in this RPL enrolment form. Information is required to be provided in accordance with the VET Student Statistical Collection Guidelines. The Department may use the information provided to it for planning, administration, policy development, program evaluation, resource allocation, reporting and/or research activities. For these and other lawful purposes, the Department may also disclose information to its consultants, advisers, other government agencies, professional bodies and/or other organisations. You may be contracted and requested to participate in a National Centre for Vocational Education Research survey or a Department-endorsed project or audit or review.